



C/O House of Sport, 190 Great Dover Street, London, SE1 4YB
Office number: 020 7928 4267 / 020 7021 0973
Website: www.disabilitysportscoach.co.uk email: info@disabilitysportscoach.co.uk

Disability Sports Coach – Privacy Statement

Disability Sports Coach are a provider of sport and physical activity for disabled people. Disability Sports Coach is a registered charity (Charity No: 1150294). The registered address is Disability Sports Coach, House of Sport, 190 Great Dover Street, London, SE1 4YB.

How do we collect information from you?

We obtain information about you when register for our programmes, purchase products and services, make a donation, or if you subscribe to receive our newsletters.

What type of information is collected from you?

The personal information we collect might include your name, address, email address, age, gender identity, ethnicity and any other relevant information regarding the programme you are registering for. If you make a donation online or purchase a product from us, your card information is not held by us, it is collected by our third-party payment processors, who specialise in the secure online capture and processing of credit/debit card transactions, as explained below.

How is your information used?

We may use your information to:

- process a donation that you have made.
- process orders that you have submitted.
- to carry out our obligations arising from any contracts entered into.
- share anonymized participant data for our services with funders and/or partner organisations.
- seek your views or comments on the services we provide.
- notify you of changes to our services.
- send you communications which you have requested and that may be of interest to you. These may include information about campaigns, appeals, other fundraising activities, promotions of our goods and services.
- process a grant or job application.

How long is your information retained?

We review our retention periods for personal information on a regular basis. We are legally required to hold some types of information to fulfil our statutory obligations (for example the collection of Gift Aid). We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with us.



Who has access to your information?

We will not sell or rent your information to third parties. We will not share your information with third parties for marketing purposes.

When you are using our secure online payment pages, your payment is processed by a third-party payment processor, who specialises in the secure online capture and processing of credit/debit card transactions. If you have any questions regarding secure transactions, please contact us.

Your choices

You have a choice about whether you wish to receive information from us. If you do not want to receive direct marketing communications from us about the vital work we do and our exciting products and services, then you can contact us by email on info@disabilitysportscoach.org.uk.

How you can access and update your information

The accuracy of your information is important to us. We're working on ways to make it easier for you to review and correct the information that we hold about you.

You have the right to ask for a copy of the information Disability Sports Coach holds about you.

18 or under

We are concerned about protecting the privacy of children aged 18 or under. If you are aged 18 or under, please get your parent/guardian's permission beforehand whenever you provide us with personal information.

Data Controller

As explained above, Disability Sports Coach is a registered charity (Charity No: 1150294)

If you have any questions about this privacy statement, including any requests to exercise Your Privacy Rights please contact us at:

Disability Sports Coach:

Email address: info@disabilitysportscoach.org.uk

Postal address: House of Sport, 190 Great Dover Street, London, SE1 4YB

Review of this policy

We keep this policy under regular review. This policy was last updated in July 2023.